

## EMERGENCY ASSISTANCE

Emergency Assistance provides immediate assistance to families and individuals experiencing a financial crisis. Assistance is provided through Federal and local funds in collaboration with other local agencies.

Applications are taken on a first come, first serve basis during regular office hours Monday through Friday from 8am to 5pm. Verifications are needed for the different funding sources to determine eligibility (such as names, dates of birth and social security numbers for all household members, proof of income, past due bill, etc.).

Assistance Programs Include:

- Crisis Intervention Program (CIP) for financially eligibility individual or family experiencing a heating or cooling crisis. (*Financial guidelines and eligibility criteria are subject to change*).
- Work First Emergency Assistance (WFFA-EA) for any financially eligible family with at least one child under age 18 that is experiencing a financial crisis involving heating, cooling, rent, etc. (*Financial guidelines and eligibility criteria are subject to change*).
- United Way (UWAY) for any financial emergency where CIP or WFFA-EA does not apply or those funds have been exhausted.

**We Are a United Way Agency**

