



CALDWELL COUNTY HEALTH DEPARTMENT

Health Director
Denise M. Michaud

2345 Morganton Blvd., Suite B • PO Box 400 • (828) 426-8400 • FAX (828)426-8450 • www.caldwellcountync.org

Mission: To Promote, Protect, and Improve the Health of Our Community

August 18th 2015
For Immediate Release

Anna Martin
Health Education Supervisor
Caldwell County Health Department
828-426-8506
amartin@caldwellcountync.org

Caldwell County Health Department now Scheduling Appointments and Requiring Proof of Income

Caldwell County Health Department offers a variety of services, including family planning, child health physicals, adult physicals, maternal health visits, dental services for children 18 years and under, WIC nutrition services, treatment acute of health problems and conditions, preventative services and community health services. Effective immediately, clients will be scheduled by provider and all patients will be required to have an appointment. Patients arriving 15 minutes after scheduled appointment time will be asked to reschedule. At the end of your visit, please work with health department check-out staff to pay balances, set-up a payment plan and schedule return appointments. Call (828)426-8400 Monday through Friday to make, cancel or reschedule an appointment.

Beginning September 1, 2015 Caldwell County Health Department will require all clients presenting for service to provide "Proof of Income." Income will be assessed annually unless there is a change in financial status. Patients will be asked at each visit if there has been a change in financial status/number in the household.

Proof of Income includes:

- Disability
- Dividends
- Income Tax Return
- Military Earnings Statement
- Unemployment Compensation
- Retirement/Pension Payments
- Social Security Benefits
- Supplementary Security Income (SSI)
- Worker's Compensation

Please bring your insurance card at the time of service. The health department will bill all forms of insurance including: Medicare, Medicaid and Commercial Insurance guarantors. Clients presenting with third party health insurance coverage where copayments are required shall be subject to collection of the required copayment at the time of service. Call (828)426-8400 Monday through Friday to make, cancel or reschedule an appointment.

For more information, contact Jami Bentley, Administrative Officer at (828)426-8405.

###